

Update for Scrutiny for Adult and Health – 3rd October 2018

Position of the social work reviews in Discovery update

One of the outcomes of the Scrutiny Committee meeting on the 5th of September 2018, was to provide a detailed position of the number of Adult Social Care reviews completed in the Discovery contracted service.

It was expected that all the critical reviews (those associated with day service transformation) would be completed by the end of September, due to delays with staffing and re-reviewing to ensure good, positive person-centred outcomes in one service are achieved, there has been a delay of 2 weeks in the timeline to completed them. All the reviews needed to change the three residential care services to supported accommodation have been completed and achieved already and ahead of schedule.

It is expected that all the non-critical day service reviews will be completed by the 15th of October, with the remainder of the supported living and day service reviews will be completed by the 14th of December. All local area social care teams have project plans and reviews booked in to support this timeline being achieved.

Quality Assurance

To ensure that reviews are strength based and outcome focused all reviews are discussed at the peer forum where staff including the community agent challenge the outcomes keeping the person at the centre. The reviews are then signed of by a locality lead/manager. As part of our internal quality process a range of ASC managers across commissioning and operations review a selection of assessment and reviews on a monthly basis to checking quality identify good practice and share learning across the services.

Appendix 1.

Day services: 126 individual's reviews completed / 192 are planned in and to be completed by 15th of October

Supported Living: 60 individual's reviews completed / 120 are planned in and to complete by 16th of December

Residential: 35 individual's reviews completed / 56 are planned in and to complete by the 16th of December

3 Residential Care to Supported Living transferred services are already complete: 24 people